## Homeless Veterans in Louisville Community Services



KPI Owner: Community Services Process: Homeless Services

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary	
Baseline: Estimated 360 at end of 2014.	Data Source: VA Hospital	Plan-Do-Check-Act Step 4: Generate and prioritize potential solutions	
Goal: Progress line to "Functional zero" based on	Homeless Staff	Measurement Method: Combine lists from common assessment team, VA,	
National Zero2016 definition = number of new		VOA, and Coalition for the Homeless. Veterans defined as anyone who	
homeless vets that community can provide		wore uniform of armed services (except reservists who were never called)	
permanent housing per month (not yet	Vet Task Force		
determined, but approx 5-25).		Why Measure: Metro Strategic Plan Goal 21 Initiative	
Benchmark: National ave. rate of homeless vets	Benchmark Source:	Next Improvement Step: Pilot solutions	
by HUD Point-in-Time (PIT) Homeless Census	2014 PIT census		
How Are We Doing?			

2015 Q4	2015 Q2	
Goal	Actual	
0	166	
Veterans	Veterans	

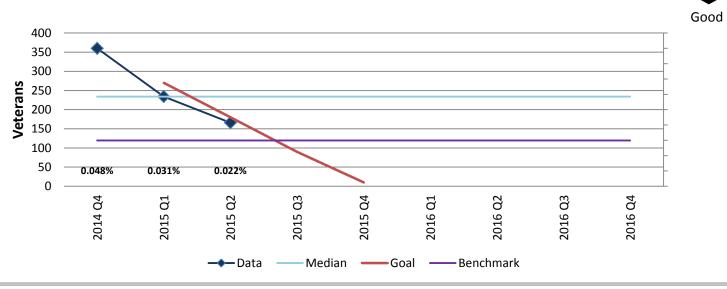


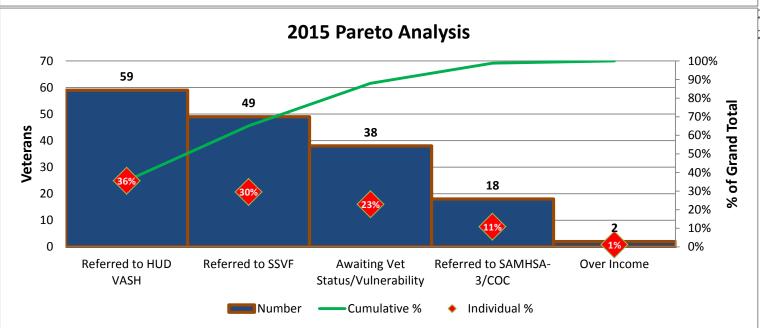
2015 Q2 Goal	2015 Q2 Actual
180	166
Veterans	Veterans



## **Homeless Veterans in Louisville**







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